CENTRAL SIERRA CHILD SUPPORT AGENCY
Board of Directors Meeting
Location:
Monday, October 27, 2025, 2:00 PM
Central Sierra Child Support Agency
639 New York Ranch Rd., Jackson, California
Teleconference:
Steve Griefer – 2 S. Green St, Sonora, CA 95370
Anaiah Kirk – 2 S. Green St, Sonora, CA 95370
Gary Tofanelli – 891 Mountain Ranch Rd, San Andreas, CA 95249

BOARD OF DIRECTORS

Autumn Andahl	Anaiah Kirk
Jeff Brown, Chair	Gary Tofanelli
Logan Carnell	Terry Woodrow, Vice Chair
Steve Griefer	

PLEASE NOTE

All proceedings are conducted in English. The Board is committed to making its proceedings accessible to all citizens. Individuals with special needs may call 209-418-6128. All inquiries must be made at least 48 hours prior to the meeting. Public hearing items will commence no sooner than the times listed on the agenda.
NOTE: ***This meeting will take place at the location listed above AND will be available via teleconference as follows:***
***J**oin By Phone: (US) +1 669-900-6833, Meeting ID: 882 5334 3003*
***Passcode**: 610035*

REGULAR MEETING AGENDA

PUBLIC MATTERS NOT ON THE AGENDA: Discussion items only; no action to be taken. Any person may address the Board at this time upon any subject within the jurisdiction of the Central Sierra Child Support Agency Board of Directors; however, any matter that requires action may be referred to staff for a report and recommendation for possible action at a subsequent Board meeting. Please note - there is a three (3) minute limit per topic.

CONSENT AGENDA: Items listed on the consent agenda are considered routine and may be enacted by one (1) motion. Any item(s) may be removed for discussion and made a part of the regular agenda at the request of a Board member(s).

I. Minutes: Review and approval of the minutes for the July 28, 2025, Board meeting.

ADMINISTRATIVE MATTERS

II. Executive Report: Review of budget and statistical report for period ending 09/30/25; program and administrative report.

NEXT BOARD MEETING: January 26, 2026, at 2:00 pm – CSCSA, 639 New York Ranch Rd., Jackson, CA

ADJOURNMENT

BOARD OF DIRECTORS
Central Sierra Child Support Agency
639 New York Ranch Road
Jackson, CA 95642

MINUTES
July 28, 2025
2:01 p.m.

The Board of Directors of the Central Sierra Child Support Agency met on the above date pursuant to adjournment, and the following proceedings were had, to wit:

Directors present: Roll call
Autumn Andahl
Jeff Brown
Logan Carnell
Steve Griefer
Anaiah Kirk (arrived late)
Gary Tofanelli
Terry Woodrow

Absent:
None

Staff present:
Kim Britt, Executive Director
Daniel Padilla, Deputy Director
Lisa Bispham, Staff Services Specialist
Shannon DeNatale Boyd, General Counsel

PUBLIC MATTERS NOT ON THE AGENDA: *None*

CONSENT AGENDA:

I. Minutes: Review of the minutes of the May 19, 2025, Board meeting.

Motion by Director Woodrow and second by Director Griefer to approve the minutes as presented. Motion carries 6-0-0 with Director Kirk absent for the vote.

ADMINISTRATIVE MATTERS

II. Annual Public Hearing AB 2561 Disclosure Status of Vacancies: Executive Director Kim Britt reported that the General Unit (GU) only has two (2) vacancies resulting in a GU vacancy rate of 12%; the Management, Confidential, and Profession Unit (MCP) has one (1) vacancy resulting in a MCP vacancy rate of 17%, and the Unrepresented Class has zero (0) vacancies. Britt stated that since CSCSA does not have a vacancy rate of 20% or higher we are not currently subject to the recruitment and retention requirements.

III. **Final Budget 2025-2026: Public Hearing:** Britt provided background of the agency's funding structure and explained the FPIF (Federal Performance Incentive Funds). Britt stated that the final budget that is being proposed is the same preliminary budget that was proposed to the Board in April and no changes were made to the final proposed budget. Britt stated that we intend to use the full allocation of the $4,194,630.00 including the FPIF funds. Chairman Brown asked if there have been any warnings from the Feds of possible budget changes with the new bill. Britt stated that there haven't been any impacts to the child support program at this point. There has been a lot of discussion with the State and as of right now because the child support program is considered one of the poverty prevention programs to help families, there has not been any discussion of any impacts to the funding. Britt recommends that the Board approves the final budget as presented for the 2025-2026 FY.

Motion by Director Carnell and second by Director Griefer to approve the final 2025-2026 fiscal year budget as presented. Motion carries 7-0-0.

RESOLUTION NO. 25-008

Resolution approving the adoption of the 2025-2026 FY Final Budget.

IV. **Executive Report:** Britt reviewed the highlights and opportunities from each of the following divisions to the Board. *Fiscal:* Britt reported that the Agency is at 100% of the year and allocation spending was at 92% of our budget through June 30, 2025, and due to salary savings, the agency did not use the slated $127,472 FPIF funds. The Fiscal Department continues to check with our vendors to take the opportunity to switch them to EFT payment processing instead of using physical checks when possible. Supervisor Tofanelli asked for clarification about the EFT payments and Britt confirmed the EFTs refer to vendor payments only, not customer payments. The Fiscal department continues to successfully document processes and policies, and these have proven helpful in the onboarding of our new Accounting Technician. *Human Resources:* Britt introduced Daniel Padilla our new Deputy Director (welcome Daniel). Britt reported that we continue to try and fill the Child Support Supervisor position. We have opened a continuous recruitment due to our challenges in filling the position and have reached out to advertise with other child support associations. This position requires at least 3 years of child support experience and since the majority of our staff are relatively new, most of them don't qualify and we will need to rely on candidates that are from or have worked at other child support agencies. We are also recruiting for an Office Assistant for the Jackson office and have received quite a bit of interest in this position and hope to have someone onboard in September. *Technology & Security:* Britt reported that the new security cameras have been installed in both the Jackson and Sonora offices. The upgraded features allow us to monitor the cameras remotely to be able to keep an eye on the offices and agency vehicles while offsite. Another project that was completed was getting the badge fobs installed on doors that previously required key or code access and helps us reduce the number of keys we need to audit. We continue to analyze our contracts upon renewal to evaluate opportunities for cost savings. Additionally, we are in compliance with the required annual staff security trainings. *Program Updates:* Britt reported that staff training is a highlight for our agency right now and we are cross training to have the sharing of knowledge to create coverage when others are out. The Final Rule SB 343 goes into effect on January 1, 2026. This is a big change in the way we calculate child support by making the child support orders more based off actual earnings and ability to earn. We are preparing for this implementation which will require several months to be fully prepared. Leadership and staff are continuing to analyze processes to make sure they are efficient and to improve the customer's experience. *Program Performance:* Britt reported we are beginning the last quarter of our federal fiscal year, which ends on September 30, 2025, and we are looking good in several of the areas specifically in collections. We are looking to increase our cases that have court orders established and we have some projects that will be initiated this month. Overall, our performance continues to do well and we are in alignment with other LCSAs statewide. *Marketing & Outreach:* Britt reported that we are currently participating in the 20th Annual Stuff the Bus event in Tuolumne County by collecting back to school donations. We have donation sites available in both our main offices and will deliver all donations to the event site on August 4, 2025. Our social medial sites are gaining viewership. We are trying new tactics that include developing content that is appealing to the "family" such as posting about activities occurring throughout the counties, recipes, parenting tips, and more. Additionally, we are excited to be attending the 4th Annual Community Roots Resource Fair and the 40th Annual ICES Children's Fair that are both being held in Tuolumne County. We continue to look for additional opportunities to be out in the community in other counties as well.

CLOSED SESSION: The Board recessed into closed session at 2:21 pm and ended closed session at 2:33 pm.

V. Public Employee Performance Evaluation (Government Code Section 54957); Title: Executive Director. *Information given.*

NEXT BOARD MEETING: The next board meeting is scheduled for October 27, 2025, at 2:00 pm at 639 New York Ranch Rd., Jackson, California.

ADJOURNMENT: The meeting was adjourned at 2:34 p.m.

____
Chair, Board of Directors

____
KIMBERLY BRITT
Executive Director
By: Lisa L. Bispham, Staff Services Specialist

M E M O R A N D U M

DATE: October 20, 2025

TO: Board of Directors

FROM: Kimberly Britt, Executive Director

SUBJECT: Executive Report

(Agenda Item II)

This executive summary provides an overview of the current health of Central Sierra Child support Agency (CSCSA), highlighting key performance metrics, operational strengths, and areas for improvement. The assessment examines financial stability, program effectiveness, workforce capacity, and alignment with strategic goals to offer a comprehensive snapshot of the Agency's status. Insights are derived from recent performance data, stakeholder feedback, and external benchmarks, offering a clear understanding of where the Agency excels and where targeted action is needed. This analysis aims to inform leadership decisions and support the Agency's mission to lead families to self-sufficiency.

CSCSA is divided into five Administrative Divisions:

- Fiscal
- Human Resources
- Technology & Security
- Child Support Program
- Marketing & Outreach

Each of these Divisions is overseen by a member of our Executive Leadership Team who monitors the health of their division and collaborates with their counterparts to ensure we are maximizing performance and outcomes. On a monthly basis, the Executive Leadership Team reviews the successes and watchpoints for each division to ensure we are addressing trends and concerns. The most recent monthly report is attached herein. As an overview, the leading successes and opportunities for each division are highlighted for you below.

CSCSA
Enriching the Lives of Children

FISCAL

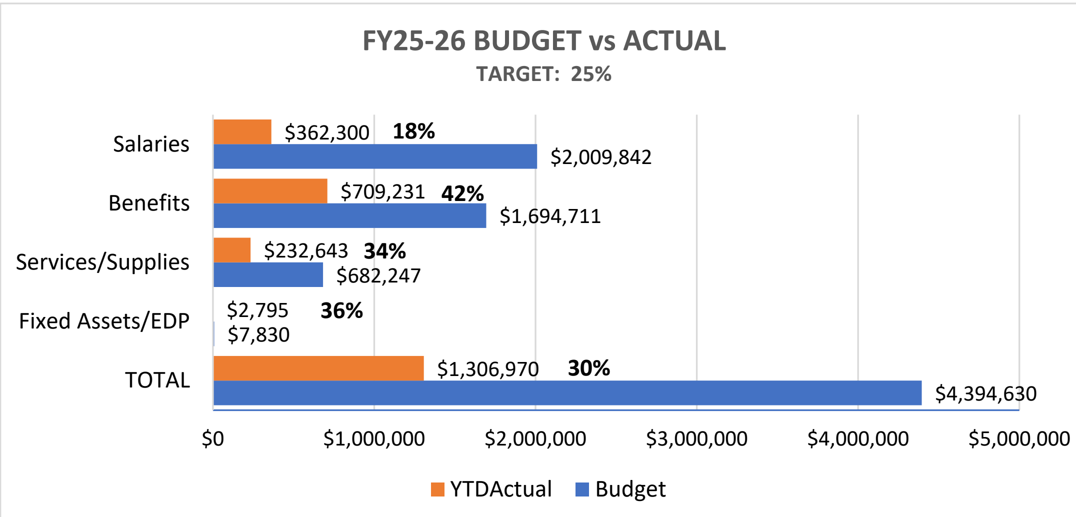
- The fiscal administrator is responsible for managing the financial operations including budgeting, accounting, procurement, and ensuring compliance with federal and state financial regulations to support the Agency's overall mission and goals.

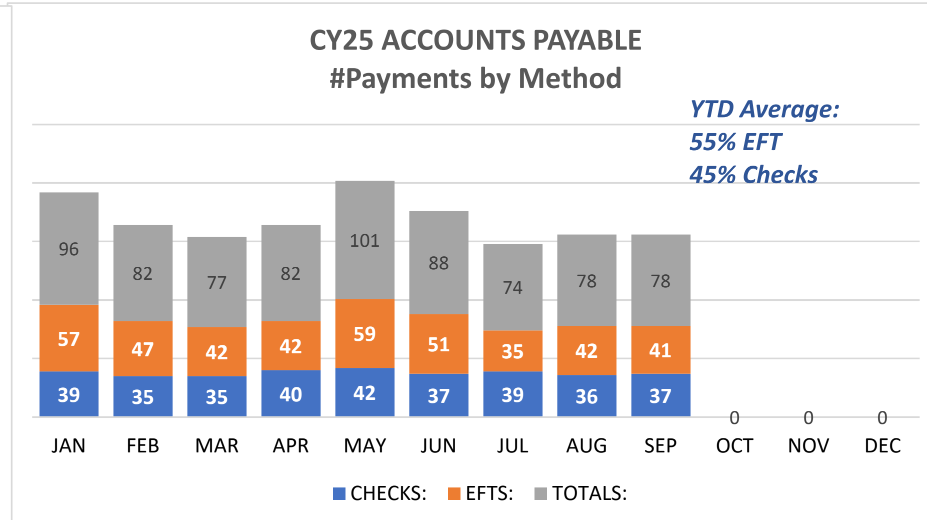
  - **Highlights and Opportunities**

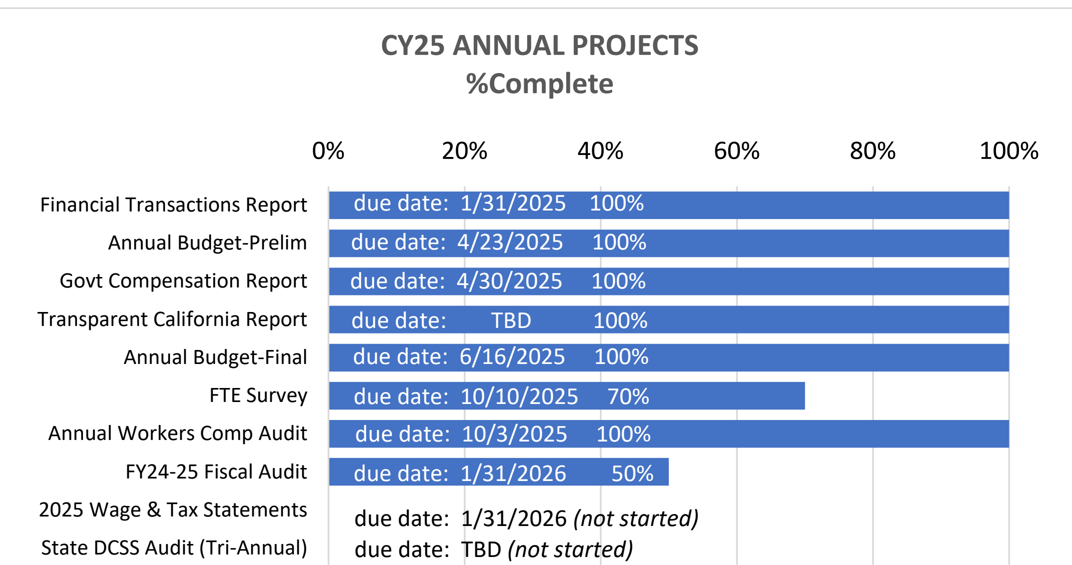
    - We are on track through September 30, 2025, to remain within our budget. CSCSA has several large, planned expenditures that are front-loaded in our budget, including insurances, CalPERS UAL payments, etc. These costs are anticipated and accounted for in our annual plan. As the year progresses, spending will level out and align with our overall budget projections.

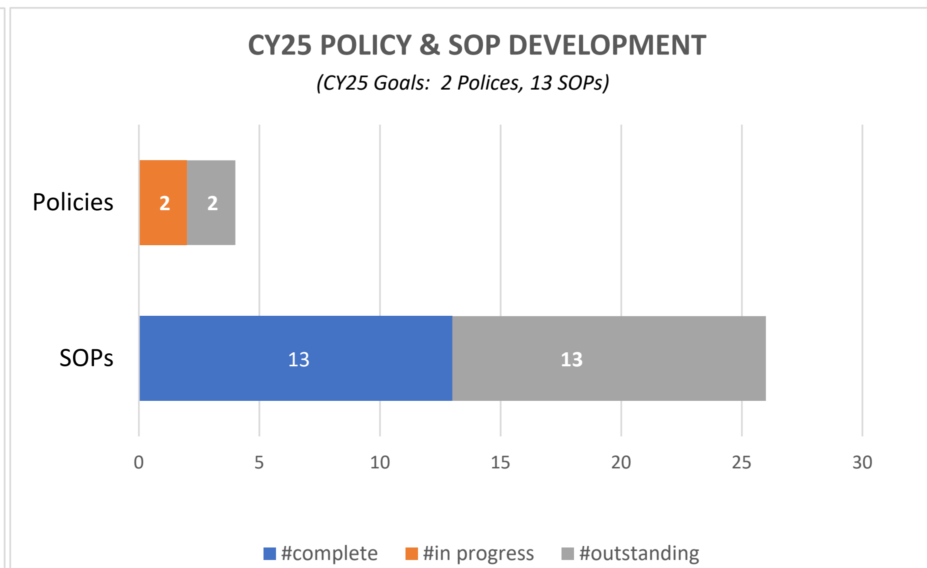
    - Our Fiscal Manager has completed our annual FTE (Full-Time Equivalent) Survey for DCSS. The FTE Survey is a very detailed process of reporting staffing levels and program costs with a quick turnaround to ensure it's reviewed and approved for inclusion in the Governor's Proposed Budget.

FISCAL DASHBOARD
September 2025









CSCSA
Enriching the Lives of Children

HUMAN RESOURCES

- The human resources specialist is responsible for oversight of recruitment, employee relations, onboarding, benefits administration, and compliance with labor law, ensuring a skilled and supportive workforce to achieve the Agency’s mission.

  - **Highlights and Opportunities**

    - We are very happy to report that we have filled two vacancies. Welcome to Sammantha McArthur, our new Office Assistant II, who began employment with CSCSA October 6, 2025. We also welcome Ashley Hullen, our new Child Support Supervisor, who began employment with CSCSA Tuesday, October 14, 2025. We are excited to have them both join the team and look forward to their future success within the agency.

    - We currently have one Child Support Specialist vacancy which will remain vacant until we can re-assess the budget status in 2026.

    - Open enrollment closed on October 10, 2025. While there was a general increase in insurance premiums, we’re pleased to share that, thanks to CSCSA’s 80/20 contribution based on the highest plan, medical, dental and vision coverage remains free for employees – except for those enrolled in the PERS Platinum plan, which saw an increase of just under $45 per month based on a family plan.

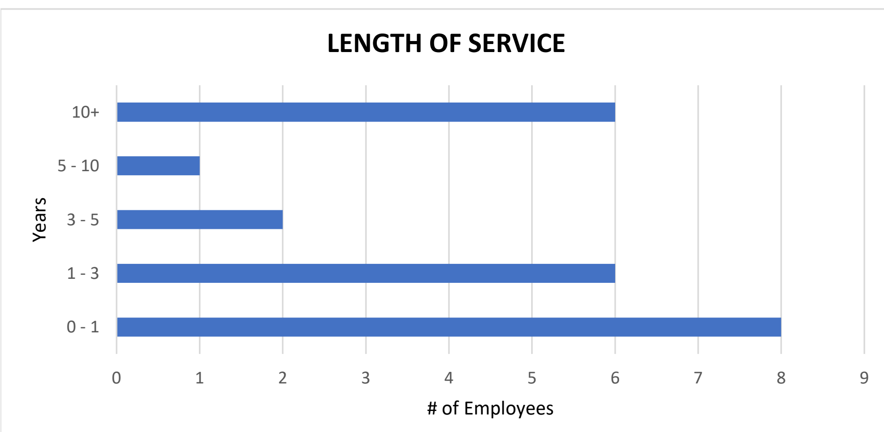
HUMAN RESOURCES DASHBOARD

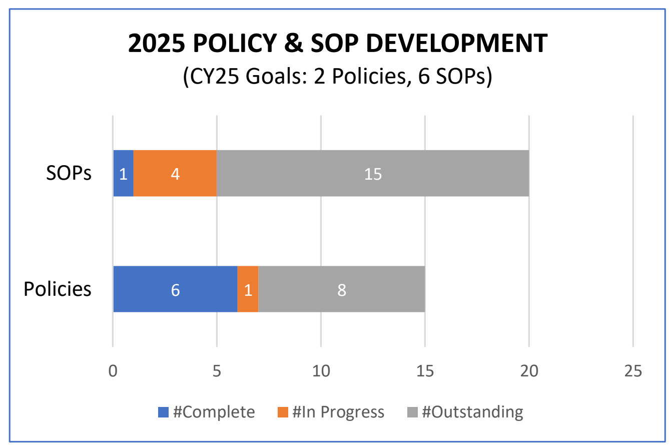
SEPTEMBER 2025

OFFICE STAFFING	Current	Positions
Current Staffing Levels	23	26
Amador	14	15
Calaveras	1	2
Tuolumne	8	9
Vacancies	2	
Staff Unassigned (in training)	1	
Staffing Breakdown		
Office Assistants	1	2
Child Support Specialists	12	13
Special Programs Coordinator	1	1
Supervisors	1	2
Staff Services Specialists	2	2
Fiscal Technician	1	1
Staff Services Manager	1	1
Program Manager	1	1
Attorney	1	1
Deputy Director	1	1
Executive Director	1	1

STAFF STATUS	Staff
Onboarding (this month)	0
New Hires in Training	3
Staff on Probation	9
Offboarding (this month)	1
Leave of Absence	1
Temporary/Extra Help	0

HEALTH & WELLNESS	
Programs/Products	*Staff*
Insurance Options:	
PERS Platinum	2
PERS Gold	10
Kaiser Permanente	5
Western Health Advantage	2
Cash in-Lieu	4
Wellness Stipends (2025)	0
Enrolled in Deferred Comp	12
Matches in Deferred Comp	12
Not Enrolled in Deferred Comp	11
Flexible Spending Account (FSA)	4
Colonial – Accident	2
Colonial - Cancer	3
Colonial – Critical Illness	1
Colonial – Dental Supplement	2
Colonial – Disability	2
Colonial – Term Life	0
Colonial – Universal Life	1
Colonial – Whole Life	2





CSCSA
Enriching the Lives of Children

Technology & Security

- The technology and security specialist plays a critical role in maintaining the Agency's digital infrastructure, safeguarding sensitive information, and ensuring operational efficiency. This team works with the IT Division at the State Department of Child Support Services to coordinate the successful implementation of new software and ensures compliance with all IT policies. This team also works with fiscal and HR counterparts to ensure contracts are current.

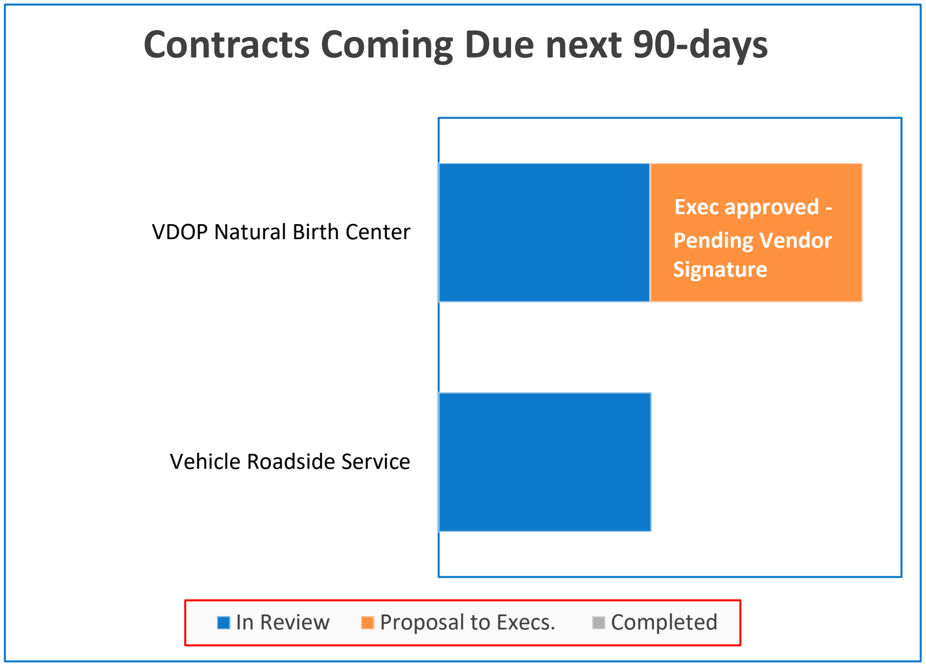
  - **<u>Highlights and Opportunities</u>**

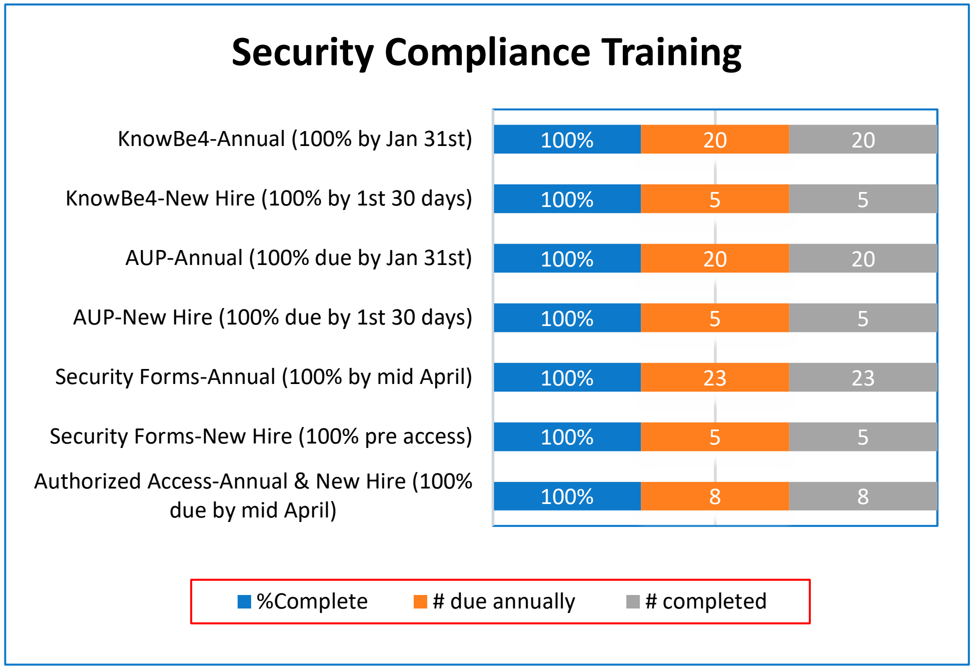
    - CSCSA has finalized all of our contracts with birthing hospitals and center for completion of Voluntary Declaration of Parentage (VDOP).

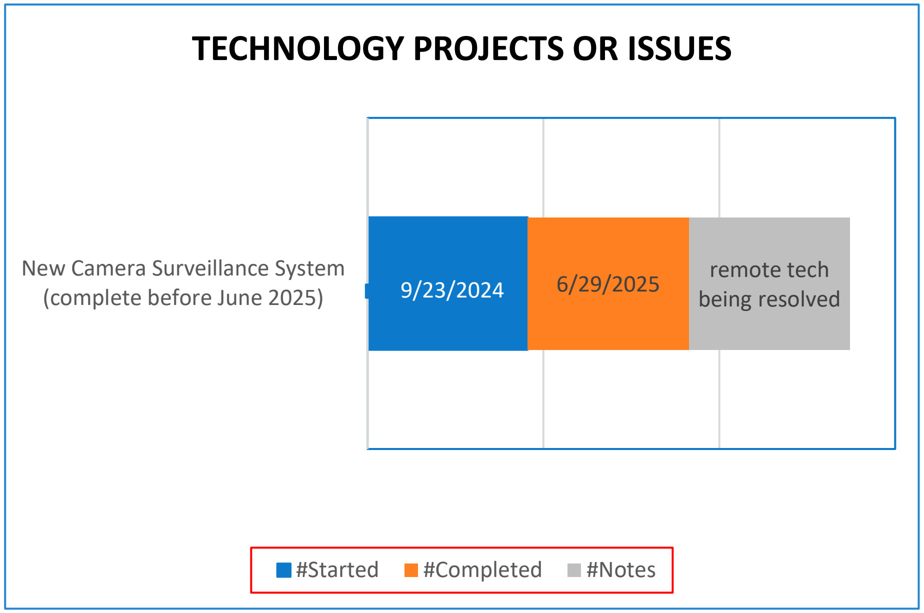
    - Staff remain in compliance with all security trainings and due to frequent refresher trainings, have been attentive in maintaining information security.

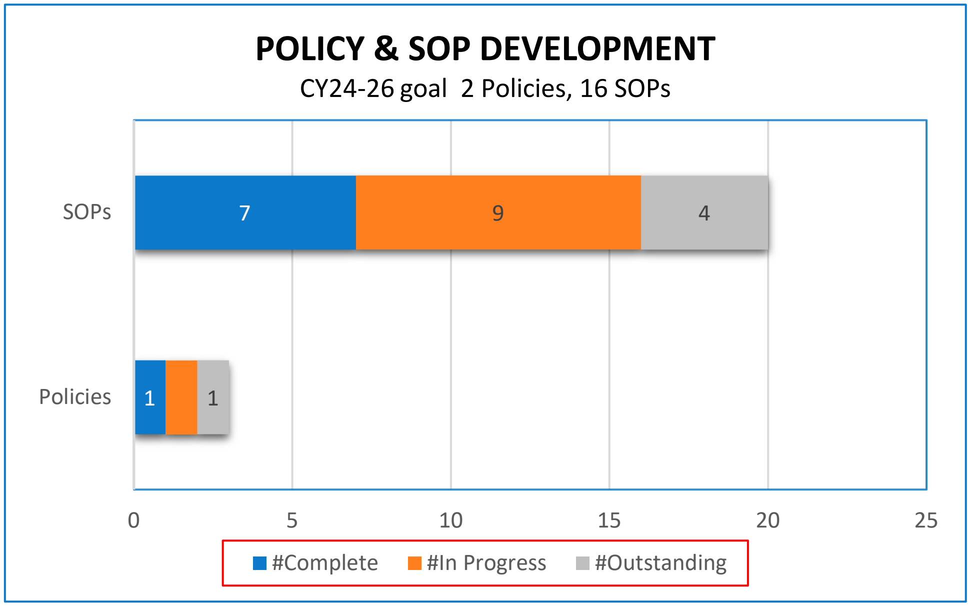
SECURITY, TECHNOLOGY, CONTRACTS DASHBOARD

September 2025









CSCSA
Enriching the Lives of Children

CHILD SUPPORT PROGRAM

- The Child Support Program Manager leads the largest division of the Agency, the child support program. The role of this division is to carry out the programmatic requirements, ensure we are meeting state and federal mandates, and implement new programs aimed to improve and enhance the services we provide to our communities.

  - **Highlights and Opportunities**

    - CSCSA's Intake and Establishment team is responsible for opening cases and establishing court orders. To enhance service delivery and prepare for legislative changes taking effect on January 1, 2026, the team is currently undergoing cross-training. We are also expanding staffing within this unit to ensure faster, more efficient support for our customers.

    - CSCSA has launched a new "Quick App" feature that enables caseworkers to submit a Request for Services on behalf of customers by asking just a few simple questions. The process takes approximately five minutes and is followed by a phone call from a caseworker to collect any additional information. This streamlined approach is designed to support customers who want child support services but may not have the time to complete the full application. The Quick App will continue to expand to additional locations, making it even easier for families to open a case and access support.

    - CSCSA's Court Team is expanding, and we are actively reviewing our processes to enhance service delivery for customers navigating the court system. Our focus is on improving efficiency, reducing delays in getting cases to court and strengthening customer education around the child support process.

CENTRAL SIERRA CHILD SUPPORT AGENCY FFY 2024/2025
Program Dashboard Summary

September 2025

	FFY GOAL	ACTUAL RESULT
FPM 1 IV-D Paternity Establishment	**105.00%**	**101.16%**
Measures the total number of children in the IV-D caseload in the fiscal year who have been born out-of-wedlock and for whom paternity has been established, compared to the total number of children in the IV-D caseload as of the end of the prior fiscal year who were born out-of-wedlock.		
FPM 2 Cases with a Support Order Established	**96.70%**	**91.25%**
Measures cases with support orders established compared to total number of cases open at the end of a month.		
FPM 3 Collections on Current Child Support	**73.00%**	**67.42%**
Measures the amount of current support, collected and distributed, compared to the total amount of current support owed.		
FPM 4 Cases with Collection on Arrears	**72.50%**	**63.59%**
Measures the number of cases with at least one payment made towards arrears compared with the number of cases owing arrears during the FFY.		
		FFY to-date
FPM 5 Distributed Collections	**$12,500,000**	**$10,240,357**
Measures the total dollar amount of child support collected and distributed based on the CS34/35		

CENTRAL SIERRA CHILD SUPPORT AGENCY FFY 2024/2025

Data Source: FPM Report

FPM 1 IVD Paternity Establishment 105%	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			Point in Time	Data Source
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep		
Monthly Goal	baseline	92.87%	94.08%	95.29%	96.50%	97.71%	98.92%	100.14%	101.36%	102.58%	103.80%	105.00%	105.00%	
Children with Paterniy Established	2319	2358	2392	2407	2428	2470	2498	2517	2545	2578	2605	2624	2624	1257 line 6
Children born out of wedlock per year	2594	2594	2594	2594	2594	2594	2594	2594	2594	2594	2594	2594	2594	1257 line 5 PY
FFY 2025 Actual	93.56%	90.90%	92.21%	92.79%	93.60%	95.22%	96.30%	97.03%	98.11%	99.38%	100.42%	101.16%	101.16%	
Over/Under (%points)		-1.97%	-1.87%	-2.50%	-2.90%	-2.49%	-2.62%	-3.11%	-3.25%	-3.20%	-3.38%	-3.84%	-3.84%	
FFY 2024 Actual	93.56%	92.87%	93.87%	94.76%	95.49%	96.49%	97.34%	98.73%	99.38%	99.69%	100.19%	101.04%		

FPM 2 Cases with Support Orders Established 96.7%	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			Point in Time	Data Source
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep		
Monthly Goal	95.30%	95.43%	95.55%	95.68%	95.81%	95.93%	96.05%	96.18%	96.31%	96.43%	96.56%	96.70%	96.70%	
Cases with a Support Order	4050	3983	3957	3949	3951	3959	3942	3925	3922	3929	3916	3890	3890	1257 Line 2
Total Cases	4344	4288	4277	4273	4292	4314	4315	4300	4276	4305	4297	4263	4263	1257 Line 1
FFY 2025 Actual	93.23%	92.89%	92.52%	92.42%	92.05%	91.77%	91.36%	91.28%	91.72%	91.27%	91.13%	91.25%	91.25%	
Over/Under (%points)	-2.07%	-2.54%	-3.03%	-3.26%	-3.76%	-4.16%	-4.69%	-4.90%	-4.59%	-5.16%	-5.43%	-5.45%	-5.45%	
FFY 2024 Actual	95.30%	95.24%	95.08%	94.66%	94.39%	94.31%	94.11%	93.81%	93.84%	93.68%	93.61%	93.71%		

FPM 3 Collections on Current Support 73.0%	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			Point in Time	Data Source
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep		
Monthly Goal	69.10%	69.45%	69.81%	70.16%	70.52%	70.87%	71.22%	71.58%	71.93%	72.29%	72.64%	73.00%	73.00%	
Current Support Collected	$633,440.00	$1,241,279.76	$1,873,050.72	$2,497,824.14	$3,091,702.64	$3,713,886.50	$4,377,151.98	$5,005,327.80	$5,621,475.67	$6,306,823.40	$6,847,303.97	$7,486,495.87	$7,486,495.87	1257 Line 25
Current Support Due	$927,601.60	$1,837,231.91	$2,754,028.74	$3,678,564.65	$4,592,827.05	$5,523,921.98	$6,438,910.59	$7,391,200.49	$8,323,067.44	$9,228,001.60	$10,184,355.89	$11,104,222.78	$11,104,222.78	1257 Line 24
FFY 2025 Actual	68.29%	67.56%	68.01%	67.90%	67.32%	67.23%	67.98%	67.72%	67.54%	68.34%	67.23%	67.42%	67.42%	
Over/Under (%points)	-0.81%	-1.89%	-1.80%	-2.26%	-3.20%	-3.64%	-3.24%	-3.86%	-4.39%	-3.95%	-5.41%	-5.58%	-5.58%	
FFY 2024 Actual	69.10%	69.24%	68.21%	68.45%	67.72%	67.98%	68.66%	68.76%	68.43%	68.68%	68.47%	67.93%		

FPM 4 Collections on Arrears 72.5%	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			Point in Time	Data Source
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep		
Monthly Goal	38.56%	41.65%	44.73%	47.82%	50.90%	53.98%	57.07%	60.15%	63.24%	66.32%	69.41%	72.50%	72.50%	
Case Paying Arrears	1,068	1,225	1,372	1,486	1,553	1,635	1,733	1,787	1,847	1,888	1,921	1,951	1,951	1257 Line 29
Cases w/Arrears Due	2,735	2,773	2,832	2,860	2,884	2933	2,964	2,996	3,026	3,054	3,080	3,068	3,068	1257 Line 28
FFY 2025 Actual	39.05%	44.18%	48.45%	51.96%	53.85%	55.74%	58.47%	59.65%	61.04%	61.82%	62.37%	63.59%	63.59%	
Over/Under (%points)		2.53%	3.72%	4.14%	2.95%	1.76%	1.40%	-0.50%	-2.20%	-4.50%	-7.04%	-8.91%	-8.91%	
FFY 2024 Actual	38.56%	45.43%	48.88%	52.34%	54.55%	57.39%	59.81%	61.57%	62.58%	64.04%	65.09%	65.53%		

Total Distributed Collections $12,500,000	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			Point in Time	Data Source
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep		
Monthly Goal	$1,041,666	$2,083,332	$3,124,998	$4,166,665	$5,208,332	$6,249,999	$7,291,666	$8,333,333	$9,375,000	$10,416,667	$11,458,334	$12,500,000	$12,500,000	
FFY 2025 Actual	$890,594	$1,646,415	$2,501,850	$3,359,136	$4,122,383	$4,995,435	$5,970,116	$6,874,985	$7,761,205	$8,616,680	$9,396,253	$10,240,357	$10,240,357	CS 34 line 4b,4c, 8 & 11
Over/Under	$151,072	$436,917	$623,148	$807,529	$1,085,949	$1,254,564	$1,321,550	$1,458,348	$1,613,795	$1,799,987	$2,062,081	$2,259,643	$2,259,643	
FFY 2024 Actual	$851,352	$1,746,703	$2,570,335	$3,422,913	$4,254,116	$5,203,024	$6,214,064	$7,201,306	$8,011,593	$8,852,481	$9,666,847	$10,657,819		

Case Count	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			Point in Time	Data Source
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep		
Current Year Cases Opened	51	36	55	29	41	36	38	25	26	53	43	26	26	
Current Year Cases Closed	52	99	64	28	21	24	39	46	44	59	54	57	57	
Current Case Count	4341	4288	4277	4273	4292	4430	4315	4300	4276	4305	4297	4263	4263	
Prior Year Cases Opened	36	36	40	35	38	30	40	44	28	26	36	22		
Prior Year Cases Closed	37	45	41	25	26	30	35	44	42	44	64	41		
Prior Year Case Count	4401	4394	4391	4404	4419	4426	4430	4428	4414	4396	4364	4342		

CSCSA
Enriching the Lives of Children

MARKETING & OUTREACH

- The marketing and outreach activities for the Agency are currently assigned to the Deputy Director to oversee and manage. This assignment may change as we fill vacancies and solidify strategic plans in this area. Marketing and outreach are two critical components of educating our customers and growing our caseload. That said, we have a need to put these activities on hold as we build capacity in the Agency. We continue to be committed to community partnerships and seek to be in the community as often as possible, considering our vacancies. We do not anticipate building a dashboard to track the progress of this program; this may change as we develop further.

  - **Highlights and Opportunities**

    - In September, CSCSA participated in the ICES 40th Children's Fair and the Roots Community Resource Fair, both held in Tuolumne County. Our Outreach Lead engaged with several partner agencies to share information about our services and explore opportunities for collaboration. We also proudly introduced our new "Meet Scout" coloring and activity book for children – which was a big hit with families.

    - CSCSA is launching a new campaign this Federal Fiscal Year focused on raising community awareness about the importance of establishing parentage or paternity. Many families are unaware of the legal and emotional significance of parentage establishment, which can affect children and parents alike – regardless of whether both parents live in the same household. This campaign aims to clarify misconceptions and highlight how establishing parentage supports the well-being and rights of all family members.